# **Dray** Tek



Your reliable networking solutions partner

## User's Guide



# VigorAP 700 Wireless Access Point

**User's Guide** 

Version 1.21

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## Federal Communication Commission Interference Statement FCC Part 15

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1. Reorient or relocate the receiving antenna.
- 2. Increase the separation between the equipment and receiver.
- 3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 4. Consult the dealer or an experienced radio technician for help.



#### **FCC Caution**

This equipment must be installed and operated in accordance with provided instructions and a minimum 20 cm spacing must be provided between computer mounted antenna and person's body (excluding extremities of hands, wrist and feet) during wireless modes of operation.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the authority to operate equipment.

## Federal Communication Commission (FCC) Radiation Exposure Statement

This equipment complies with FCC radiation exposure set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 20cm (8 inches) during normal operation.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

## **R&TTE Compliance Statement**

This equipment complies with all the requirements of DIRECTIVE 1999/5/EC OF THE EUROPEAN PARLIAMENT AND THE COUNCIL of March 9, 1999 on radio equipment and telecommunication terminal Equipment and the mutual recognition of their conformity (R&TTE).

The R&TTE Directive repeals and replaces in the directive 98/13/EEC (Telecommunications Terminal Equipment and Satellite Earth Station Equipment) As of April 8, 2000.

#### Safety

This equipment is designed with the utmost care for the safety of those who install and use it. However, special attention must be paid to the dangers of electric shock and static electricity when working with electrical equipment. All guidelines of this and of the computer manufacture must therefore be allowed at all times to ensure the safe use of the equipment.



#### **EU Countries Intended for Use**

The ETSI version of this device is intended for home and office use in Austria, Belgium, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Luxembourg, the Netherlands, Portugal, Spain, Sweden, and the United Kingdom.

The ETSI version of this device is also authorized for use in EFTA member states: Iceland, Liechtenstein, Norway, and Switzerland.

## **EU** Countries Not intended for use

None.

Please visit http://www.draytek.com/user/AboutRegulatory.php



This product is designed for 2.4GHz WLAN network throughout the EC region and Switzerland with restrictions in France.



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## Chapter I: Product Information

## 1-1 Introduction

Thank you for purchasing this VigorAP 700! With this high cost-efficiency VigorAP 700, computers and wireless devices which are compatible with 802.11n can connect to existing wired Ethernet network via this VigorAP 700, at the speed of 300Mbps.

Easy install procedures allows any computer users to setup a network environment in very short time - within minutes, even inexperienced users. Just follow the instructions given in this user manual, you can complete the setup procedure and release the power of this access point all by yourself!

## Other features of this access point including:

- Compatible with IEEE 802.11b/g/n wireless network standard works with other 802.11b/g/n wireless devices.
- High speed wireless network, six times faster than conventional 802.11g wireless network (up to 300Mbps).
- Allow wireless devices to connect to existing wired network and share network resources.
- Supports DHCP server function.
- Supports 64/128-bit WEP, WPA, and WPA2 wireless data encryption.
- Supports MAC address filtering (Only allow specific wireless device of your choice to connect to this access point).
- Supports RADIUS server, only allow users listed in your authorization server to use wireless network.
- Supports WPS (Wi-Fi Protected Setup), simplifies wireless client setup procedures. Even inexperienced user can setup wireless network without network technician's help!
- Easy to use web-based GUI (Graphical User Interface) for network configuration and management purposes.



## 1-2 Safety Information

In order to keep the safety of users and your properties, please follow the following safety instructions:

- This access point is designed for indoor use only; DO NOT place this access point outdoor.
- DO NOT put this access point at or near hot or humid places, like kitchen or bathroom. Also, do not left this access point in the car in summer.
- DO NOT pull any connected cable with force; disconnect it from the access point first.
- If you want to place this access point at high places or hang on the wall, please make sure the access point is firmly secured. Falling from high places would damage the access point and its accessories, and warranty will be void.
- Accessories of this access point, like antenna and power supply, are danger to small children under 3 years old. They may put the small parts in their nose or month and it could cause serious damage to them. KEEP THIS ACCESS POINT OUT THE REACH OF CHILDREN!
- The access point will become hot when being used for long time (*This is normal and is not a malfunction*). DO NOT put this access point on paper, cloth, or other flammable materials
- There's no user-serviceable part inside the access point. If you found that the access point
  is not working properly, please contact your dealer of purchase and ask for help. DO
  NOT disassemble the access point, warranty will be void.
- If the access point falls into water when it's powered, DO NOT use your hand to pick it up. Switch the electrical power off before you do anything, or contact an experienced electrical technician for help.
- If you smell something strange or even see some smoke coming out from the access point or power supply, remove the power supply or switch the electrical power off immediately, and call dealer of purchase for help.



## 1-3 Package Contents

|      | ore you starting to use this access point, please check if there's anything missing in the |
|------|--|
| раск | age, and contact your dealer of purchase to claim for missing items:                       |
|      | VigorAP 700 (main body, 1 pcs)   |
|      | Antenna (2 pcs)  |
|      | Quick Start Guide (1 pcs)  |
|      | A/C power adapter (1 pcs)  |
|      | CD (documentation)   |



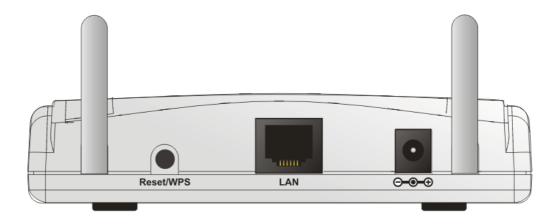
## 1-4 Familiar with your new VigorAP 700

## Front Panel



| LED       | Status   | Description                               |
|-----------|----------|---|
| PWR       | On       | The device is powered on.                 |
| 1 1/12    | Off      | The device is powered off.                |
| WLAN      | On       | Wireless WPS mode is enabled.             |
| VV EATT ( | Blinking | Data is transmitting (sending/receiving). |
|           | On       | LAN port is connected                     |
| LAN       | Off      | LAN port is not connected                 |
|           | Blinking | Data is transmitting (sending/receiving). |

## Back Panel



| Interface      | Description  |
|----------------|--|
| Antennas       | Two reserve SMA antenna connectors for screwing 3dBi detachable antennas enclosed with the product.  |
| Reset /<br>WPS | Restore the default settings.  Usage: Turn on the VigorAP 700. Press the button and keep for more than 10 seconds. Then the AP will restart with the factory default configuration.  Press the button and keep it less than 5 seconds, the WPS connection will be enabled. |
| LAN            | Connecter for local networked devices.   |
| ⊝-•            | Connecter for a power adapter.   |

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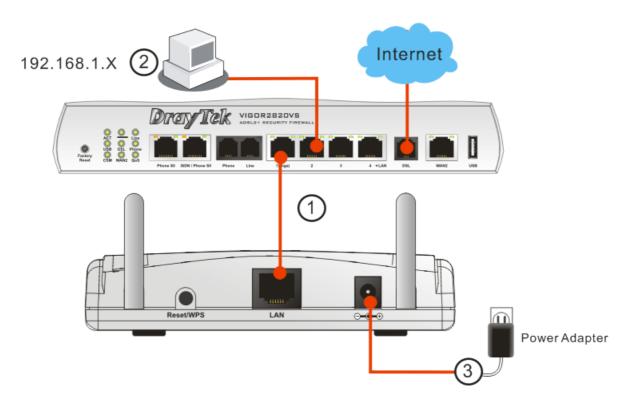


## Chapter II: System and Network Setup

## 2-1 Installing VigorAP 700 to your Network

Please follow the following instruction to build the network connection between your new VigorAP 700 and your computers, network devices:

- 1. Connect VigorAP 700 to ADSL modem, router, or switch/hub in your network through the LAN port of the access point by Ethernet cable.
- 2. Connect a computer to ADSL modem, router, or switch/hub. Make sure the subnet IP address of the PC is the same as VigorAP 700, e.g., **192.168.1.X**.
- 3. Connect the A/C power adapter to the wall socket, and then connect it to the PWR connector of the access point. Power on VigorAP and check all LEDs on the front panel. PWR LED should be steadily on, LAN LEDs should be on if the access point is correctly connected to the ADSL modem, router or switch/hub.



## 2-2 Connecting to VigorAP 700 by Using Web Browser

After the network connection is built, the next step you should do is setup the access point with proper network parameters, so it can work properly in your network environment.

Before you can connect to the access point and start configuration procedures, your computer must be able to get an IP address automatically (use dynamic IP address). If it's set to use static IP address, or you're unsure, please follow the following instructions to configure your computer to use dynamic IP address:

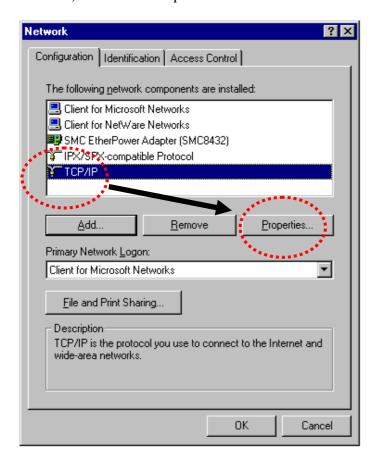
For the default IP address of this AP is set "192.168.1.2", we recommend you to use "192.168.1.X (except 2)" in the field of IP address on this section for your computer.

If the operating system of your computer is...

Windows 95/98/Me - please go to section 2-2-1
Windows 2000 - please go to section 2-2-2
Windows XP - please go to section 2-2-3
Windows Vista - please go to section 2-2-4

## 2-2-1 Windows 95/98/Me IP address setup

1. Click **Start** button (it should be located at lower-left corner of your computer), then click control panel. Double-click **Network** icon, and the **Network** window will appear. Select **TCP/IP**, then click 'Properties'.

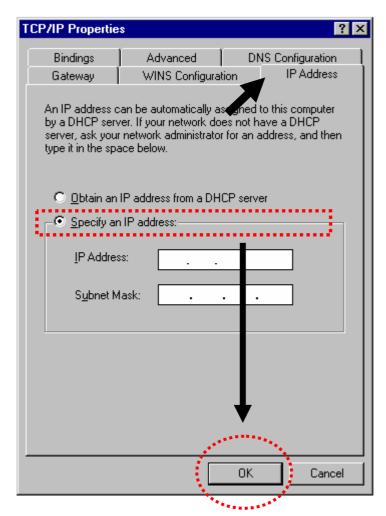




2. Select **Specify an IP address**, then input the following settings in respective field and click **OK** when finish.

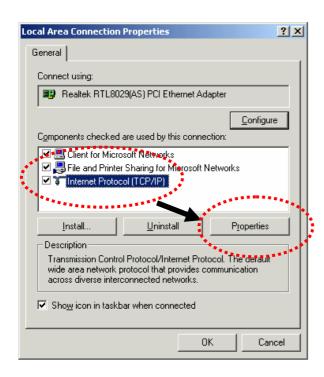
IP address: 192.168.1.9

Subnet Mask: 255.255.255.0



## 2-2-2 Windows 2000 IP address setup

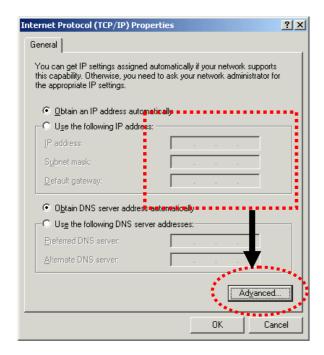
 Click Start button (it should be located at lower-left corner of your computer), then click control panel. Double-click Network and Dial-up Connections icon, double click Local Area Connection, and Local Area Connection Properties window will appear. Select Internet Protocol (TCP/IP), then click Properties.



2. Select **Use the following IP address**, then input the following settings in respective field and click **OK** when finish.

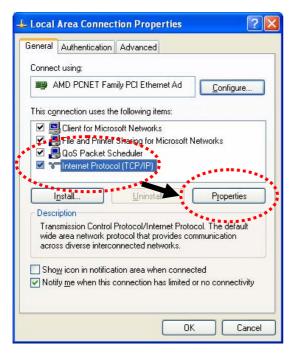
IP address: 192.168.1.9

Subnet Mask: 255.255.255.0



## 2-2-3 Windows XP IP address setup

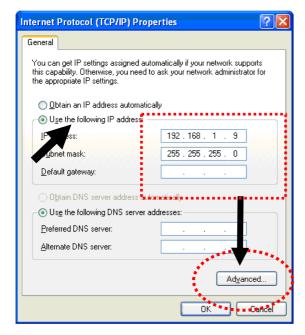
 Click Start button (it should be located at lower-left corner of your computer), then click control panel. Double-click Network and Internet Connections icon, click Network Connections, and then double-click Local Area Connection, Local Area Connection Status window will appear, and then click Properties.



2. Select **Use the following IP address**, then input the following settings in respective field and click **OK** when finish:

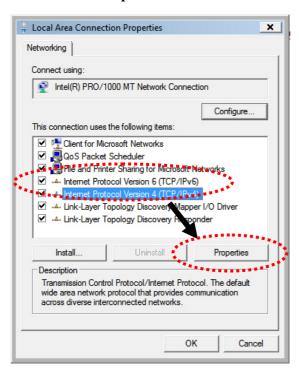
IP address: 192.168.1.9

Subnet Mask: 255.255.255.0.



## 2-2-4 Windows Vista IP address setup

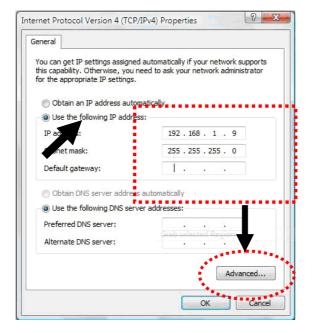
 Click Start button (it should be located at lower-left corner of your computer), then click control panel. Click View Network Status and Tasks, then click Manage Network Connections. Right-click Local Area Netwrok, then select 'Properties'. Local Area Connection Properties window will appear, select Internet Protocol Version 4 (TCP / IPv4), and then click Properties.



2. Select **Use the following IP address**, then input the following settings in respective field and click **OK** when finish:

IP address: **192.168.1.9** 

Subnet Mask: 255.255.25.0.

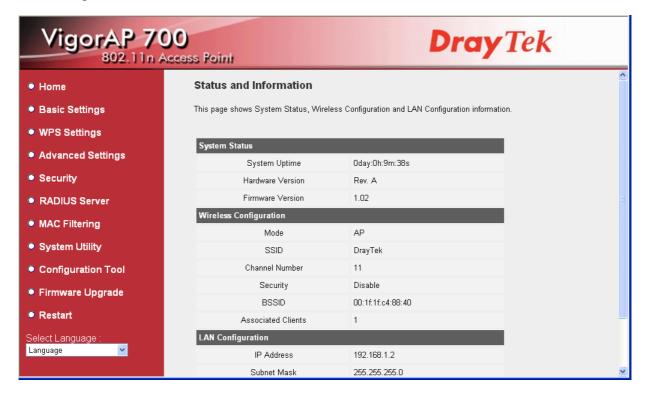


#### 2-2-5 Connecting to Web Management Interface

All functions and settings of this access point must be configured via web management interface. Please start your web browser, and input **192.168.1.2** in address bar, then press **Enter** key. The following screen should be shown:



Please input user name and password in the field respectively. The default user name is **admin** and the password is **1234**. Next, press **OK**, and you can see the web management interface of this access point:

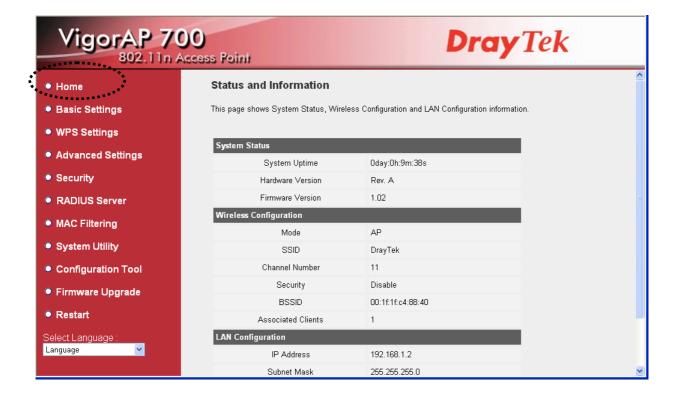


**NOTE:** If you can't see the web management interface, and you're prompted to input user name and password again, it means you don't input username and password correctly. Please retype user name and password again. If you're certain about the user name and password you type are correct, please go to **4-2 Troubleshooting** to perform a factory reset, to set the password back to default value.

## 2-3 View System Status and Information

After you connected to the access point by web browser, the first page you will see is **Status and Information**. All system and network related information of this access point will be displayed here. The information is very helpful when you want to know the detailed information of your access point, and when you try to fix the communication problem between this access point and other wired / wireless computer / devices.

You can click **Home** on the left, and the system status and information will be displayed, as shown below.

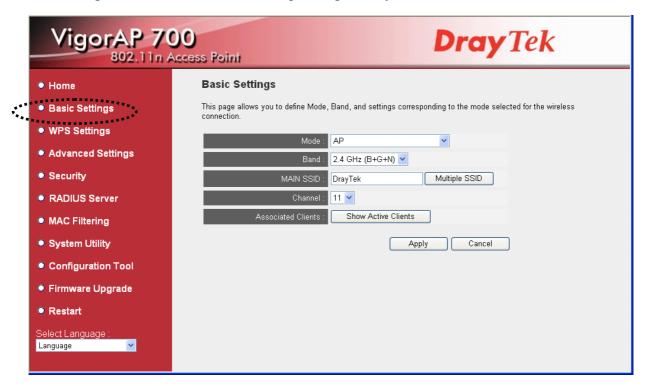


| System Uptime      | Displays the total passed time since the VigorAP 700 is powered.   |
|--------------------|--|
| Hardware Version   | Displays hardware version. This information is helpful when you need online help from the dealer of purchase.                                |
| Firmware Version   | Displays current firmware version. If you want to perform firmware upgrade, this number will help you to determine if you need such upgrade. |
| Mode               | Displays current wireless operating mode (see next Section)  |
| SSID               | Displays current SSID (the name used to identify this VigorAP 700)   |
| Channel Number     | Displays current wireless channel number   |
| Security           | Displays current wireless security setting   |
| BSSID              | Displays current BSSID (a set of unique identification name of this access point, it can not be modified by user)                            |
| Associated Clients | Displays the number of connected wireless client   |
| IP Address         | Displays the IP address of this VigorAP 700  |
| Subnet Mask        | Displays the net mask of IP address  |
| Default Gateway    | Displays the IP address of default gateway   |
| MAC address        | Displays the MAC address of LAN interface  |



## 2-4 Select an Operating Mode for Wireless Access Point

This access point can be operated in different modes; you can click **Basic Setting** on the left of web management interface to select an operating mode you want to meet for different needs.



You can click **Mode** dropdown menu to select operating mode, and there are 6 operating modes available:

| AP                       | Access point mode allows wireless clients to connect to access point and exchange data with the devices connected to the wired network.  |
|--------------------------|--|
| Station-Infrastructure   | Enable the Ethernet device such as TV and Game player connected to the access point to a wireless client.  |
| AP Bridge-Point to Point | Establish wireless connection with another VigorAP 700 using the same mode, and link the wired network which these two VigorAP 700s connected together. Only one access point can be connected in this mode. |
| AP Bridge-Point to       | Establish wireless connection with other VigorAP 700s using  |
| Multi-Point              | the same mode, and link the wired network which these  |
|                          | VigorAP 700s connected together. Up to 4 access points can   |
|                          | be connected in this mode.   |
| AP Bridge-WDS            | This mode is similar to AP Bridge to Multi-Point, but access   |
|                          | point is not work in bridge-dedicated mode, and will be able   |

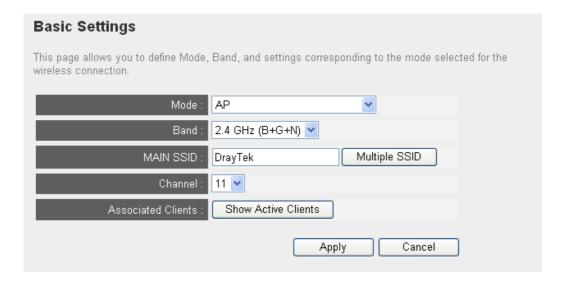
|                    | to accept wireless clients while the access point is working as a wireless bridge.  |
|--------------------|---|
| Universal Repeater | This product can act as a wireless range extender that will help you to extend the networking wirelessly. The access point can act as Station and AP at the same time. It can use Station function to connect to a Root AP and use AP function to service all wireless clients within its coverage. |

Please select one wireless operating mode. For detailed descriptions of every operating mode, please refer to Section 2-4-1 to 2-4-6 listed below.

#### 2-4-1 AP Mode

This is the most common mode. When in AP mode, the access point acts as a bridge between 802.11b/g/n wireless devices and wired Ethernet network, and exchanges data between them.

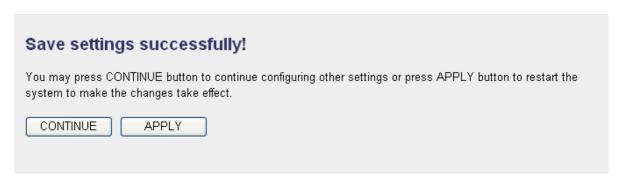
When you select **AP**, the following screen will be displayed:



| Band | Please select the wireless band you wish to use. By selecting different band setting, you'll be able to allow or deny the wireless client of a certain band.   |
|------|--|
|      | If you select 2.4GHz (B), 2.4GHz (N), or 2.4GHz (G), only wireless clients using the wireless band you select (802.11b, 802.11n, or 802.11g) will be able to connect to this access point.  If you select 2.4GHz (B+G), then only wireless clients using 802.11b |

|                    | and 802.11g band will be able to connect to this access point.  If you want to allow 802.11b, 802.11g, and 802.11 n clients to connect to this access point, select 2.4GHz (B+G+N).  |
|--------------------|--|
| Main SSID          | Please input the SSID (the name used to identify this VigorAP 700) here. You can input up to 32 alphanumerical characters. PLEASE NOTE THAT SSID IS CASE SENSITIVE.  |
| Multiple SSID      | The access point supports multiple SSID function; up to four SSIDs can be set. If you want to configure additional SSIDs, please click this button. For detailed descriptions of the function, please refer to Section 2-4-1-1.                          |
| Channel            | Please select a channel number you wish to use. If you know a certain channel number is used by other VigorAP 700s nearby, please refrain from using the same channel number.  |
| Associated Clients | Click <b>Show Active Clients</b> button and a new popup window will appear which contains the information about all wireless clients connected to this access point. You can click <b>Refresh</b> button in popup window to keep information up-to-date. |

After you finish with setting, please click APPLY, and the following screen will be displayed:



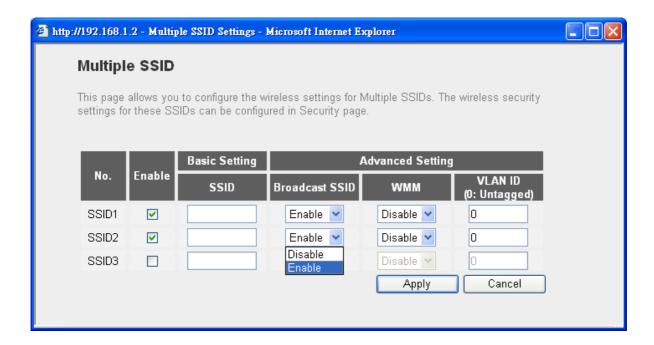
When you see this message, the settings you made is successfully save. You can click **CONTINUE** to return to previous page and continue on other setting items, or click **APPLY** button to restart the VigorAP 700. The changes will take effect after about 30 seconds.



## 2-4-1-1 Multiple SSID

This access point supports four SSIDs. Except the main SSID (it can be configured in Basic Setting page), you can configure another three of SSIDs here. With different SSIDs, you can separate the wireless networks with different SSID names, WMM, and VLAN settings.

**Note**: If you want to configure the wireless security for different SSID, please go to '2-7 Wireless Security' for more information.

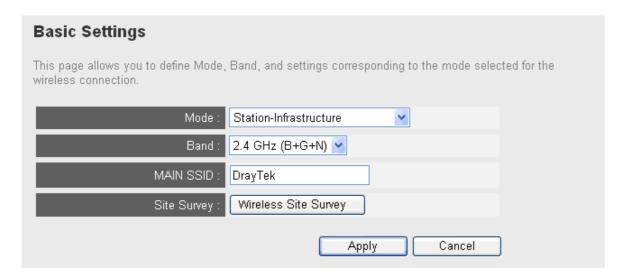


| No.            | Except Main SSID, you can configure additional three SSID here.   |
|----------------|---|
| Enable         | Select the box to enable the different additional SSID.   |
| SSID           | Please input the SSID name (the name used to identify this VigorAP 700) here. You can input up to 32 alphanumerical characters.   |
|                | PLEASE NOTE THAT SSID IS CASE SENSITIVE.  |
| Broadcast SSID | Decide if the VigorAP 700 will broadcast its own SSID or not. You can hide the SSID of your VigorAP 700 (set the option to 'Disable'), so only people who know the SSID of your VigorAP 700 can get connected.  |
| WMM            | WMM (Wi-Fi Multimedia) technology, which can improve the performance of certain network applications, like audio/video streaming, network telephony (VoIP), and others. When you enable WMM function, the access point will define the priority of different kinds of data, to give higher priority to applications which require |

|              | instant responding. Therefore you can improve the performance of such network applications. |
|--------------|---|
| VLAN ID      | If your network uses VLANs, you can assign the SSID to a VLAN                               |
| (0:Untagged) | on your network. Client devices that associate using the SSID are                           |
|              | grouped into this VLAN. The VLAN ID range is from 1 to 4094.                                |
|              | The VLAN ID is 0 by default, it means disabling the VLAN                                    |
|              | function for the SSID.  |
|              |   |

## 2-4-2 Station-Infrastructure

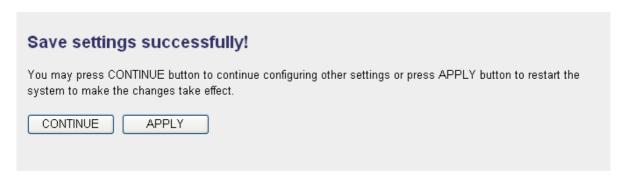
In this mode, you can connect the access point to Ethernet device such as TV and Game player to enable the Ethernet device as a wireless station and join to a wireless network through an access point or AP router.



| Band | Please select the wireless band you wish to use. By selecting different band setting, you'll be able to allow or deny the wireless client of a certain band.                               |
|------|--|
|      | If you select 2.4GHz (B), 2.4GHz (N), or 2.4GHz (G), only wireless clients using the wireless band you select (802.11b, 802.11n, or 802.11g) will be able to connect to this access point. |
|      | If you select 2.4GHz (B+G), then only wireless clients using 802.11b and 802.11g band will be able to connect to this access point.  |
|      | If you want to allow 802.11b, 802.11g, and 802.11n clients to  |

|             | connect to this access point, select 2.4GHz (B+G+N).  |
|-------------|---|
| Main SSID   | Please input the SSID (the name used to identify this VigorAP 700) here. You can input up to 32 alphanumerical characters. PLEASE NOTE THAT SSID IS CASE SENSITIVE.   |
| Site Survey | When you use this access point as a wireless station for Ethernet network device to have wireless capability, you have to associate it with a working access point. Click <b>Select Site Survey</b> button, then a <b>Wireless Site Survey Table</b> will pop up. It will list all available access points nearby. You can select one access point in the table. It will join wireless LAN through this access point. Please go to Section 2-4-2-1 for more information about the <b>Wireless Site Survey Table</b> . |

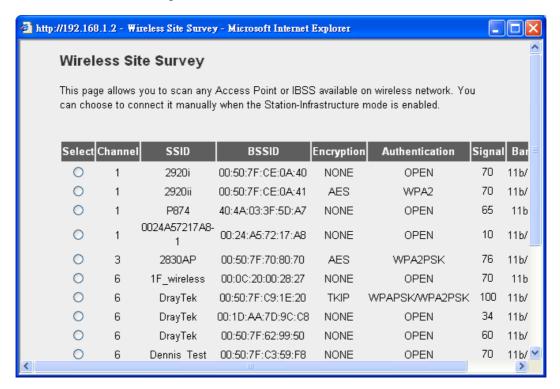
After you finish with setting, please click APPLY, and the following screen will be displayed:



When you see this message, the settings you made is successfully save. You can click **CONTINUE** to return to previous page and continue on other setting items, or click **APPLY** button to restart the VigorAP 700. The changes will take effect after about 30 seconds.

## 2-4-2-1 Wireless Site Survey

The table will list the access points nearby as the access point is set to Station mode. You can select one of the access points to associate.



| Select         | Click the radio button to select the access point.  |
|----------------|---|
| Channel        | Display the channel number of the access point.   |
| SSID           | Display the SSID name of the access point.  |
| BSSID          | Display the BSSID (MAC Address) of the access point.  |
| Encryption     | Display the encryption setting of the access points. If you have selected the access point with security setting, you have to go to 2-7 Wireless Security to set the same security with the access point you want to associate. |
| Authentication | Display the authentication type of the access point.  |
| Signal         | The signal strength of each access point will be displayed here. The signal strength is stronger, the connection quality is better.   |
| Band           | Display the wireless modes including 11b, 11b/g or 11b/g/n or 11n only of the access points.  |
| Refresh        | Click this button to refresh the table.   |

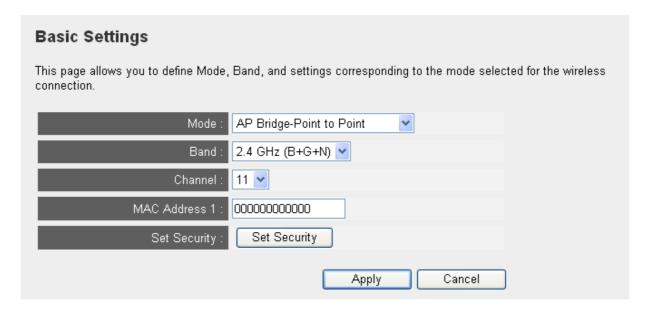
| Connect | Select an access point and click this button to choose the network. |
|---------|---|
|         | The SSID name of the access point you have selected will be         |
|         | displayed in the Main SSID in the Basic Setting page.               |

## 2-4-3 AP Bridge-Point to Point Mode

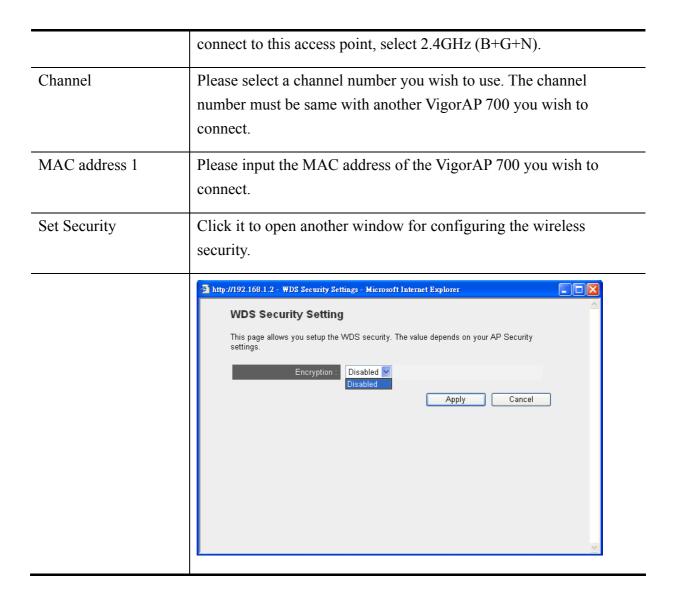
In this mode, this VigorAP 700 will connect to another VigorAP 700 which uses the same mode, and all wired Ethernet clients of both VigorAP 700s will be connected together. You can use this mode to connect a network to another network which is physically isolated.

Please note that when you set your access point to this mode, it will not accept regular wireless clients anymore.

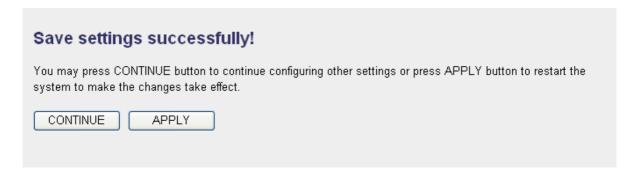
When you select **AP Bridge-Point to Point**, the following screen will be displayed:



| Band | Please select the wireless band you wish to use. By selecting different band setting, you'll be able to allow or deny the wireless client of a certain band.                               |
|------|--|
|      | If you select 2.4GHz (B), 2.4GHz (N), or 2.4GHz (G), only wireless clients using the wireless band you select (802.11b, 802.11n, or 802.11g) will be able to connect to this access point. |
|      | If you select 2.4GHz (B+G), then only wireless clients using 802.11b and 802.11g band will be able to connect to this access point.  |
|      | If you want to allow 802.11b, 802.11g, and 802.11n clients to  |



After you finish with setting, please click **APPLY**, and the following screen will be displayed:



When you see this message, the settings you made is successfully save. You can click **CONTINUE** to return to previous page and continue on other setting items, or click **APPLY** button to restart the VigorAP 700. The changes will take effect after about 30 seconds.

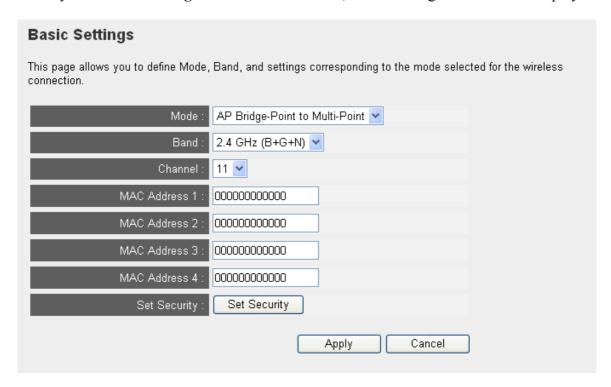


## 2-4-4 AP Bridge-Point to Multi-Point Mode

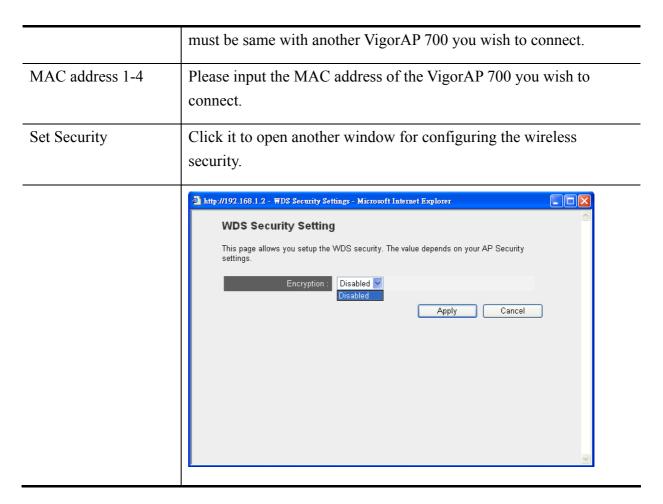
In this mode, this VigorAP 700 will connect to up to four VigorAP 700s which uses the same mode, and all wired Ethernet clients of every VigorAP 700s will be connected together. You can use this mode to connect a network to other networks which is physically isolated.

Please note that when you set your access point to this mode, it will not accept regular wireless clients anymore.

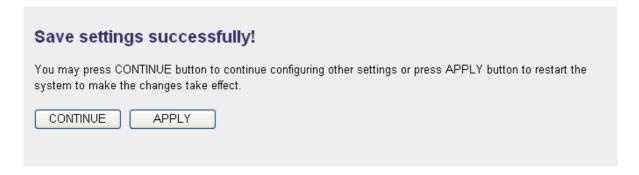
When you select **AP Bridge-Point to Multi-Point**, the following screen will be displayed:



| Band    | Please select the wireless band you wish to use. By selecting different band setting, you'll be able to allow or deny the wireless client of a certain band.  If you select 2.4GHz (B), 2.4GHz (N), or 2.4GHz (G), only wireless clients using the wireless band you select (802.11b, 802.11n, or 802.11g) will be able to connect to this access point.  If you select 2.4GHz (B+G), then only wireless clients using 802.11b and 802.11g band will be able to connect to this access point.  If you want to allow 802.11b, 802.11g, and 802.11n clients to connect to this access point, select 2.4GHz (B+G+N). |
|---------|---|
|         | connect to this access point, select 2.4GHz (B+G+N).  |
| Channel | Please select a channel number you wish to use. The channel number  |



After you finish with setting, please click **APPLY**, and the following screen will be displayed:



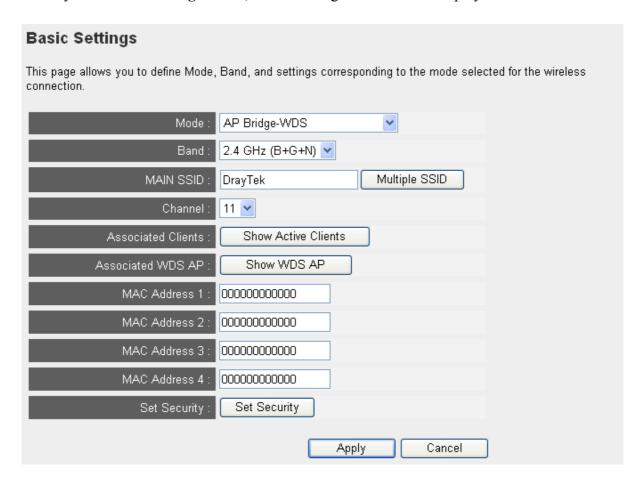
When you see this message, the settings you made is successfully save. You can click **CONTINUE** to return to previous page and continue on other setting items, or click **APPLY** button to restart the VigorAP 700. The changes will take effect after about 30 seconds.

## 2-4-5 AP Bridge-WDS Mode

In this mode, this VigorAP 700 will connect to up to four VigorAP 700s which uses the same mode, and all wired Ethernet clients of every VigorAP 700s will be connected together. You can use this mode to connect a network to other networks which is physically isolated.

When you use this mode, this access point is still able to accept wireless clients.

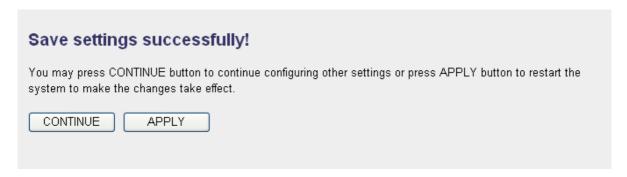
When you select **AP Bridge-WDS**, the following screen will be displayed:



| Band | Please select the wireless band you wish to use. By selecting different band setting, you'll be able to allow or deny the wireless client of a certain band.                               |
|------|--|
|      | If you select 2.4GHz (B), 2.4GHz (N), or 2.4GHz (G), only wireless clients using the wireless band you select (802.11b, 802.11n, or 802.11g) will be able to connect to this access point. |
|      | If you select 2.4GHz (B+G), then only wireless clients using 802.11b and 802.11g band will be able to connect to this access point.  |

|                    | If you want to allow 802.11b, 802.11g, and 802.11n clients to connect to this access point, select 2.4GHz (B+G+N).   |
|--------------------|--|
| MAIN SSID          | Please input the SSID (the name used to identify this VigorAP 700) here. You can input up to 32 alphanumerical characters. PLEASE NOTE THAT SSID IS CASE SENSITIVE.  |
| Multiple SSID      | The access point supports multiple SSID function; up to four SSIDs can be set. If you want to configure additional SSIDs, please click this button. For detailed descriptions of the function, please refer to Section 2-4-1-1.                          |
| Channel            | Please select a channel number you wish to use. The channel number must be same with another VigorAP 700 you wish to connect   |
| Associated Clients | Click <b>Show Active Clients</b> button and a new popup window will appear which contains the information about all wireless clients connected to this access point. You can click <b>Refresh</b> button in popup window to keep information up-to-date. |
| Associated WDS AP  | Click <b>Show WDS AP</b> button and a new popup window will appear which contains the information about all WDS AP connected to this access point. You can click <b>Refresh</b> button in popup window to keep information up-to-date.                   |
| MAC address 1-4    | Please input the MAC address of the VigorAP 700 you wish to connect.   |
| Set Security       | Click it to open another window for configuring the wireless security.   |

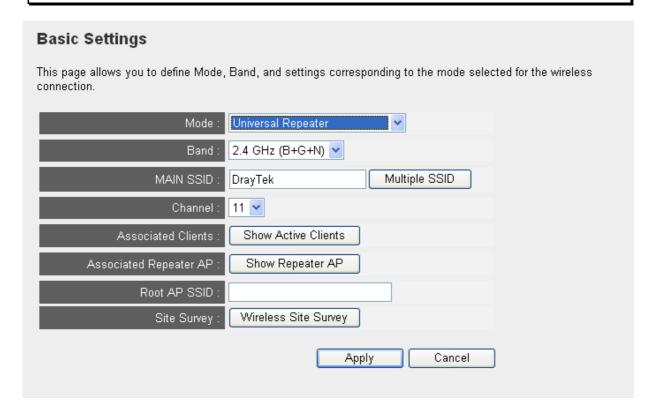




## 2-4-6 Universal Repeater

In this mode, the access point can act as a wireless repeater; it can be Station and AP at the same time. It can use Station function to connect to a Root AP and use AP function to service all wireless stations within its coverage.

**Note:** For Repeater Mode, this access point will demodulate the received signal, check if this signal is noise for the operating network then have the signal modulated and amplified again. The output power of this mode is the same as that of WDS and normal AP mode.



| Band | Please select the wireless band you wish to use. By selecting different band setting, you'll be able to allow or deny the wireless client of a certain band.                               |
|------|--|
|      | If you select 2.4GHz (B), 2.4GHz (N), or 2.4GHz (G), only wireless clients using the wireless band you select (802.11b, 802.11n, or 802.11g) will be able to connect to this access point. |
|      | If you select 2.4GHz (B+G), then only wireless clients using 802.11b and 802.11g band will be able to connect to this access point.  |
|      | If you want to allow 802.11b, 802.11g, and 802.11n clients to connect to this access point, select 2.4GHz (B+G+N).   |

| MAIN SSID              | Please input the SSID (the name used to identify this VigorAP 700) here. You can input up to 32 alphanumerical characters. PLEASE NOTE THAT SSID IS CASE SENSITIVE.   |
|------------------------|---|
| Multiple SSID          | The access point supports multiple SSID function; up to four SSIDs can be set. If you want to configure additional SSIDs, please click this button. For detailed descriptions of the function, please refer to Section 2-4-1-1.   |
| Channel                | Please select a channel number you wish to use. The channel number must be same with another VigorAP 700 you wish to connect  |
| Associated Clients     | Click <b>Show Active Clients</b> button and a new popup window will appear which contains the information about all wireless clients connected to this access point. You can click <b>Refresh</b> button in popup window to keep information up-to-date.  |
| Associated Repeater AP | Click <b>Show Repeater AP</b> button and a new popup window will appear which contains the information about all AP with repeater mode connected to this access point. You can click <b>Refresh</b> button in popup window to keep information up-to-date.  |
| Root AP SSID           | In Universal Repeater mode, this device can act as a station to connect to a Root AP. You should assign the SSID of the Root AP here or click <b>Select Site Survey</b> button to choose a Root AP.   |
| Site Survey            | Click <b>Wireless Site Survey</b> button, then a <b>Wireless Site Survey Table</b> will pop up. It will list all available access points near by. You can select one access point in the table and the access point will join wireless LAN through this access point. Please go to Section 2-4-2-1 for more information about the <b>Wireless Site Survey Table</b> . |

# Save settings successfully! You may press CONTINUE button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect. CONTINUE APPLY



When you see this message, the settings you made is successfully save. You can click **CONTINUE** to return to previous page and continue on other setting items, or click **APPLY** button to restart the VigorAP 700. The changes will take effect after about 30 seconds.

## 2-5 WPS Setting

Wi-Fi Protected Setup (WPS) is the simplest way to build connection between wireless network clients and this access point. You don't have to select encryption mode and input a long encryption passphrase every time when you need to setup a wireless client. You only have to press a button on wireless client and this access point, and the WPS will do the setup for you.

This access point supports two types of WPS: Push-Button Configuration (PBC), and PIN code. If you want to use PBC, you have to switch this access point to WPS mode and push a specific button on the wireless client to start WPS mode. You can push Reset/WPS button of this access point, or click **Start PBC** button in the web configuration interface to do this; if you want to use PIN code, you have to provide the PIN code of the wireless client you wish to connect to this access point and then switch the wireless client to WPS mode. The detailed instructions are listed follow:

**Note:** WPS function of this access point will not work for those wireless clients do not support WPS.

To use WPS function to set encrypted connection between this access point and WPS-enabled wireless client by WPS, click **WPS Setting** on the left of web management menu, and the following information will be displayed:



| Enable WPS                           | Check this box to enable or disable WPS function.   |
|--------------------------------------|---|
| Wi-Fi Protected Setup<br>Information | All information related to WPS will be displayed here. They're helpful when you're setting up connections by WPS.   |
|                                      | WPS Status: Displays WPS status. If data encryption settings of this access point has never been set, 'unConfigured' message will be displayed her (see Section 2-7 for detailed information); if data encryption settings has been set before, 'Configured' message will be displayed here.  |
|                                      | Self PinCode: This is the WPS PIN code of this access point. This code is useful when you need to build wireless connection by WPS with other WPS-enabled wireless devices.   |
|                                      | SSID: Displays the SSID (SSID) of this access point.  |
|                                      | Authentication Mode: The wireless security authentication mode of this access point will be displayed here. If you don't enable security function of the access point before WPS is activated, the access point will auto set the security to WPA (AES) and generate a set of passphrase key for WPS connection.                                      |
|                                      | Passphrase Key: Displays the WPA passphrase here, all characters will be replaced by asterisk for security reason. If encryption is not set on this access point, nothing will be displayed here.   |
| Device Configuration                 | Config Mode: There are <b>Registrar</b> and <b>Enrollee</b> modes for the WPS connection. When <b>Registrar</b> is enabled, the wireless clients will follow the access point's wireless settings for WPS connection. When <b>Enrollee</b> mode is enabled, the access point will follow the wireless settings of wireless client for WPS connection. |
|                                      | Start PBC: Click <b>Start PBC</b> to start Push-Button style WPS setup procedure. This access point will wait for WPS requests from wireless clients for 2 minutes. The <b>WLAN</b> LED on the access point will be steady on for 2 minutes when this access point is waiting for incoming WPS request.   |
|                                      | Start PIN: Please input the PIN code of the wireless client you via client wish to connect, and click <b>Start PIN</b> button. The <b>WLAN</b> LED on the access point will be steady on when this access point is  |



waiting for incoming WPS request.

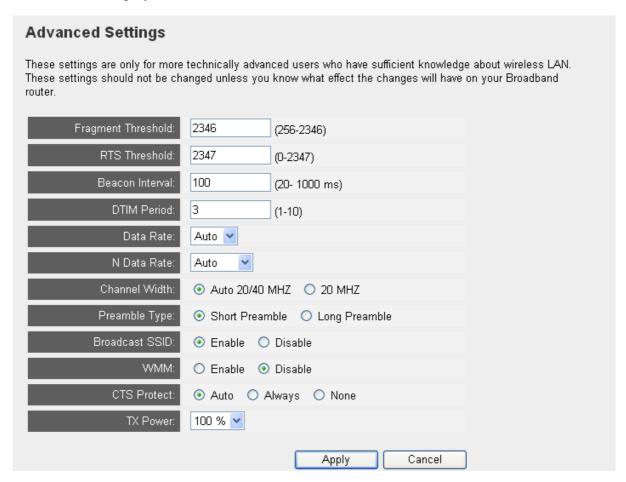
**Note:** When you're using PBC type WPS setup, you must press **PBC** button (hardware or software) of wireless client within 2 minutes. If you didn't press **PBC** button of wireless client within this time period, please press **PBC** button (hardware or software) of this access point again.



## 2-6 Advanced Wireless Settings

This VigorAP 700 has many advanced wireless features. Please note that all settings listed here are for experienced users only. If you're not sure about the meaning and function of these settings, please don't modify them, otherwise the wireless performance will be reduced.

You can click **Advanced Setting** on the left to enter advanced settings menu. The following screen will be displayed:

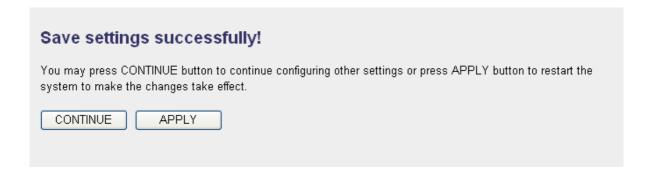


| Fragment Threshold | Set the Fragment threshold of wireless radio. <b>Do not modify</b> default value if you don't know what it is, default value is 2346. |
|--------------------|---|
| RTS Threshold      | Set the RTS threshold of wireless radio. Do not modify default value if you don't know what it is, default value is 2347.             |
| Beacon Interval    | Set the beacon interval of wireless radio. Do not modify default value if you don't know what it is, default value is 100.            |
| DTIM Period        | Set the DTIM period of wireless radio. Do not modify default value if you don't know what it is, default value is 3.                  |



| Data Rate      | Set the wireless data transfer rate to a certain value. Since most of wireless devices will negotiate with each other and pick a proper data transfer rate automatically, it's not necessary to change this value unless you know what will happen after modification.   |
|----------------|--|
| N Data Rate    | Set the data rate of 802.11n clients, available options are MCS 0 to MCS 15. It's safe to set this option to Auto and it's not necessary to change this value unless you know what will happen after modification.   |
| Channel Width  | Select wireless channel width (bandwidth taken by wireless signals of this access point). It's suggested to select <b>Auto 20/40MHz</b> . Do not change to 20 MHz unless you know what it is.  |
| Preamble Type  | Set the type of preamble of wireless radio. Do not modify default value if you don't know what it is. Default setting is Short Preamble.   |
| Broadcast SSID | Decide if the VigorAP 700 will broadcast its own SSID or not. You can hide the SSID of your VigorAP 700 (set the option to 'Disable'), then only people who know the SSID of your VigorAP 700 can get connected.   |
| WMM            | WMM (Wi-Fi Multimedia) technology, which can improve the performance of certain network applications, like audio/video streaming, network telephony (VoIP), and others. When you enable WMM function, the access point will define the priority of different kinds of data to give higher priority to applications which require instant responding. Therefore you can improve the performance of such network applications. |
| CTS Protect    | Enabling this setting will reduce the chance of radio signal collisions between 802.11b and 802.11g VigorAP 700s. It's recommended to set this option to <b>Auto</b> .   |
| TX Power       | You can set the output power of wireless radio. Unless you're using this VigorAP 700 in a really big space, you may not have to set output power to 100%. This will enhance security (malicious / unknown users in distance will not be able to reach your VigorAP 700).   |





When you see this message, the settings you made is successfully save. You can click **CONTINUE** to return to previous page and continue on other setting items, or click **APPLY** button to restart the VigorAP 700. The changes will take effect after about 30 seconds.

## 2-7 Security

This VigorAP 700 provides many types of wireless security (wireless data encryption). When you use data encryption, data transferred by radio signals in the air will become unreadable for those people who don't know correct encryption key (encryption password).

There are two ways to set wireless security:

• Click **Security** on the left of web management interface.



Choose Encryption mode from the drop down list for the wireless operating mode selected with AP Bridge-Point to Point, AP Bridge-Point to Multi-Point, or AP Bridge-WDS.

There are four types of security level you can select: Disable (no security - data encryption disabled), WEP, WPA Pre-shared Key, and WPA RADIUS. Please refer to the following sections for detailed instructions.



**Note:** If you have enabled Multiple SSID function, please select the SSID network you wish to configure in advance.

Please remember it's very important to set wireless security settings properly! Without a proper setting, hackers and intruders may gain access to your local network and do something bad to your computers and servers, which could cause serious problem.

There are several things you can do to improve wireless security:

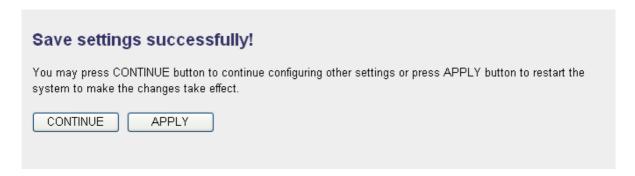
- 1. Always enable data encryption. Only disable it when you want to open your VigorAP 700 to the public.
- 2. Never use simple words as encryption password. Use the random combination of symbols, numbers, and alphabets will greatly improve security.
- 3. Use WPA when possible it's much safer than WEP.
- 4. Change encryption password when you've used it for too long time.

## 2-7-1 Disable Security

Select the SSID you wish to configure. When you select **Disable**, wireless encryption for the network is disabled.



After you finish with setting, please click **APPLY**, and the following screen will be displayed:



When you see this message, the settings you made is successfully save. You can click **CONTINUE** to return to previous page and continue on other setting items, or click **APPLY** button to restart the VigorAP 700. The changes will take effect after about 30 seconds.

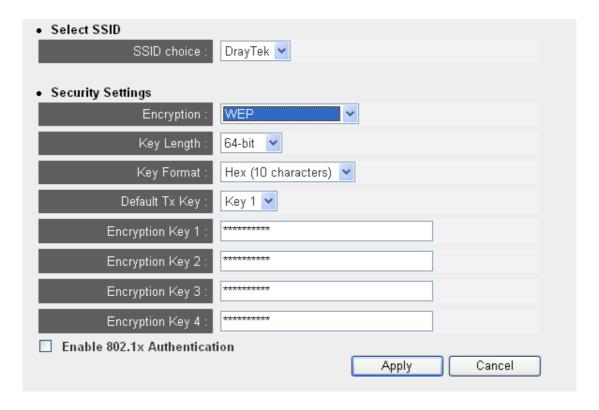
### 2-7-2 WEP

WEP (Wired Equivalent Privacy) is a common encryption mode. It is safe enough for home and personal use. However, if you need higher level of security, please consider using WPA encryption (see next section).

Some wireless clients do not support WPA, but support WEP. Therefore WEP is still a good choice for you if you have such kind of client in your network environment.

When you select **WEP** as encryption type, the following screen will be displayed:





| Key Length            | There are two types of WEP key length: 64-bit and 128-bit. Using 128-bit is safer than 64-bit, but it will reduce some data transfer performance.  |
|-----------------------|--|
| Key Format            | There are two types of key format: ASCII and Hex. When you select a key format, the number of characters of key will be displayed. For example, if you select 64-bit as key length, and Hex as key format, you'll see the message at the right of Key Format is 'Hex (10 characters) which means the length of WEP key is 10 characters.   |
| Default Tx Key        | You can set up to four sets of WEP key, and you can decide which key is being used as default here. If you don't know which one you should use, select 'Key 1'.  |
| Encryption Key 1 to 4 | Input WEP key characters here, the number of characters must be the same as the number displayed at Key Format field. You can use any alphanumerical characters (0-9, a-z, and A-Z) if you select ASCII key format, and if you select Hex as key format, you can use characters 0-9, a-f, and A-F. You must enter at least one encryption key here. If you entered multiple WEP keys, they should not be the same with each other. |
| Enable 802.1x         | Check this box to enable 802.1x user authentication. Please refer to   |

| Authentication Section 2-7-5 for detailed instructions. |  |
|---|--|
|---|--|



When you see this message, the settings you made is successfully save. You can click **CONTINUE** to return to previous page and continue on other setting items, or click **APPLY** button to restart the VigorAP 700. The changes will take effect after about 30 seconds.

## 2-7-3 WPA Pre-shared Key

WPA Pre-shared key is the safest encryption method currently, and it is recommended to be used to ensure the safety of your data.

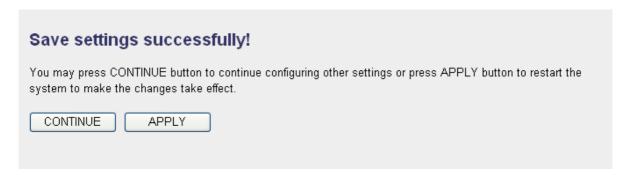
When you select **WPA pre-shared key** as encryption type, the following screen will be displayed:



| WPA Unicast Cipher | Available options are: WPA (TKIP), WPA2 (AES), and                     |
|--------------------|--|
| Suite              | WPA+WPA2 (Mixed). You can select one of them, but you have to          |
|                    | make sure your wireless client support the cipher you selected.        |
| Pre-shared Key     | Please select the format of pre-shared key here, available options are |
| Format             | Passphrase (8 to 63 alphanumerical characters) and Hex (64             |
|                    | hexadecimal characters – 0 to 9 and a to f).                           |



| Pre-shared Key | Please input pre-shared key according to the key format you selected |
|----------------|--|
|                | here. For security reason, don't use simple words).                  |

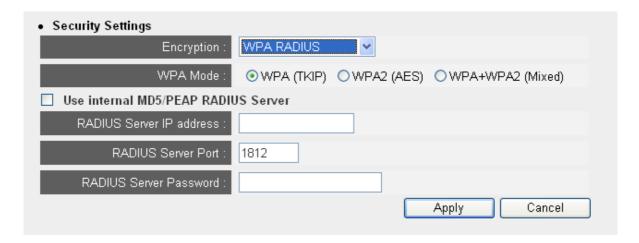


When you see this message, the settings you made is successfully save. You can click **CONTINUE** to return to previous page and continue on other setting items, or click **APPLY** button to restart the VigorAP 700. The changes will take effect after about 30 seconds.

## 2-7-4 WPA RADIUS

WPA Radius is the combination of WPA encryption method and RADIUS user authentication. If you have a RADIUS authentication server, you can check the identification of every wireless client by user database.

When you select 'WPA RADIUS' as encryption type, the following screen will be displayed:



| WPA Mode | You can select WPA encryption type here. AES is safer than TKIP,      |
|----------|---|
|          | but not every wireless client supports it. Please refer to the        |
|          | specification of your wireless client to decide which encryption type |
|          | you should use.   |
|          |   |



| Use internal MD5<br>RADIUS Server | Uses built-in RADIUS Server (refer to Section 2-8) instead of external RADIUS server. If you check this box, the value in the following three fields will be ignored. |
|-----------------------------------|---|
| RADIUS Server IP address          | Please input the IP address of RADIUS authentication server here.   |
| RADIUS Server Port                | Please input the port number of RADIUS authentication server here. Default value is 1812.   |
| RADIUS Server<br>Password         | Please input the password of RADIUS authentication server here.   |



When you see this message, the settings you made is successfully save. You can click **CONTINUE** to return to previous page and continue on other setting items, or click **APPLY** button to restart the VigorAP 700. The changes will take effect after about 30 seconds.

## 2-7-5 802.1x Authentication

You can enable 802.1x user identification (based on RADIUS user authentication server) by checking **Enable 802.1x Authentication** box when you select **Disable** or **WEP** as encryption type, and the following screen will be displayed:

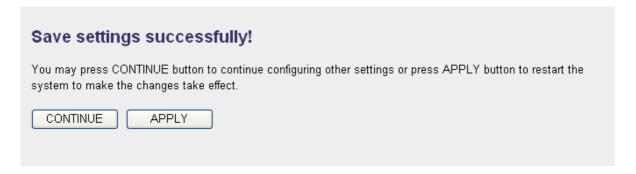




Here are descriptions of every setup item:

| Enable 802.1x  | Enable or disable the use of 802.1x user authentication. |
|----------------|--|
| Authentication |  |

After you finish with setting, please click **APPLY**, and the following screen will be displayed:



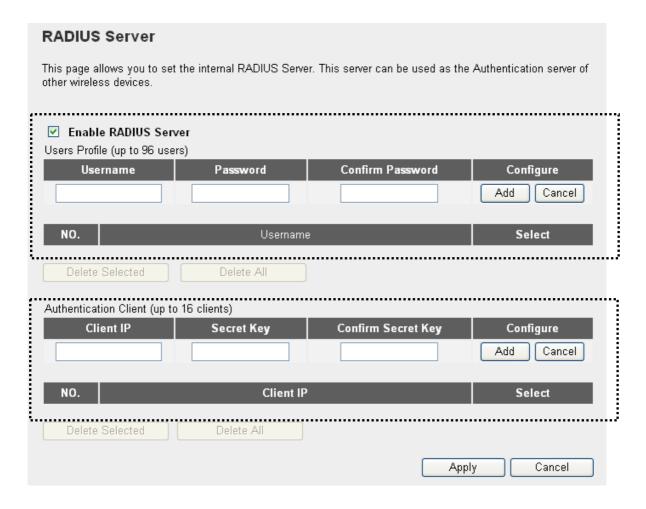
## 2-8 RADIUS Server

Comparing to other wireless security measures, radius server provides user-based authentication. If your wireless client supports 802.1x user authentication, you can use the Radius Server function to use the internal mini radius server to improve security and wireless user control.

**Note:** Please note that the internal Radius server only supports MD5/PEAP method. You must check if your wireless client(s) supports it or not.

The internal radius server supports 96 users and 16 IP addresses. If the number of user and/or IP address you need is more than this, please use external radius server.

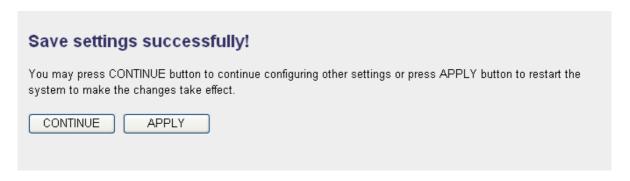
To setup internal radius server, click **RADIUS Server** on the left of web management interface, and the following information will be displayed:



| Enable Radius Server | Check this box to enable internal radius server function.  |  |
|----------------------|--|--|
| User Profile         | You can add or delete radius user here. Please input username, password, confirm password in corresponding field, and click <b>Add</b> button to add the user to radius server database. You can click |  |



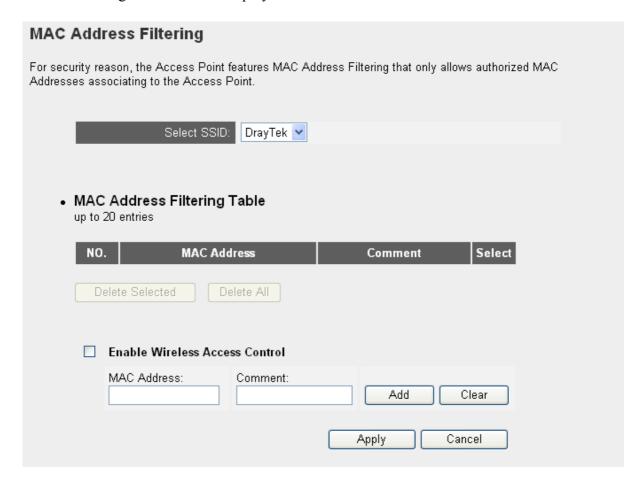
|                       | Cancel to clear the text you typed in above three fields.  |  |
|-----------------------|--|--|
|                       | All current radius users will be listed here. If you want to delete one or more users, check the box of that user and click <b>Delete Selected</b> button. Or you can click <b>Delete All</b> button to delete all users in radius server database.  |  |
| Authentication Client | If you want to use such Access Point as the Radius server for other AP or network devices, you can add allowed radius client IP address here. Please input client IP, secret key, confirm secret key in corresponding field, and click <b>Add</b> button to add the IP address to radius server database. You can click <b>Cancel</b> to clear the text you typed in above three fields.  All current IP addresses will be listed here. If you want to delete one or more addresses, check the box of that address and click <b>Delete Selected</b> button. Or you can click <b>Delete All</b> button to delete all addresses in radius server database. |  |



## 2-9 MAC Filtering

Another security measure you can use to keep hackers and intruders away is MAC filtering. You can pre-define a so-called 'white-list', which contains MAC addresses of the wireless clients you trust. All other wireless clients with the MAC addresses which not in your list will be denied by this VigorAP 700.

To setup MAC filtering, please click **MAC Filtering** on the left of web management interface and the following screen will be displayed:



Note: If you have enabled Multiple SSID function, please select the SSID network you wish to configure in advance.

This page contains MAC filtering information. All allowed MAC addresses will be listed in this page. For adding new MAC address, please type new MAC addresses in the **MAC Address** field and click **Add**.

| Select SSID | Select the SSID you wish to configure for MAC filtering.         |  |
|-------------|--|--|
| Select      | Check this box to select one or more MAC address (es) to delete. |  |



| Delete Selected   | Click this button to delete all selected MAC address (es).                           |  |
|---|--|--|
| Delete All  | Delete all MAC address entries.  |  |
| Enable Wireless   | Check this box to enable MAC address restriction. If unchecked, no                   |  |
| Access Control  | restriction will be enforced (any wireless client with proper                        |  |
|   | encryption setting will be able to connect to this VigorAP 700).                     |  |
| MAC address   | Input MAC address allowed using this VigorAP 700 here. You don't                     |  |
|   | have to add colon (:) or hyphen (-) by yourself, just input $\theta$ to $\theta$ and |  |
|   | a to f here, like 112233445566 or aabbccddeeff.                                      |  |
| Comment   | You can input any text here as the comment of this MAC address,                      |  |
|   | like ROOM 2A Computer or anything. You can input up to 16                            |  |
|   | alphanumerical characters here. This is optional and you can leave it                |  |
| blank. However, it is recommended to use this field to wa |  |  |
|   | comment for every MAC addresses as a memory aid. This is                             |  |
|   | optional.  |  |
| Add   | When you finish inputting MAC address and (optional) Comment                         |  |
|   | click this button to add the MAC address to the list.                                |  |
| Clear   | Remove all characters in MAC address and Comments fields.                            |  |

# Save settings successfully! You may press CONTINUE button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect. CONTINUE APPLY



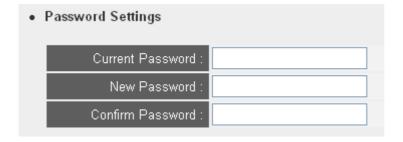
## 2-10 System Utilities

This access point provides some control functions include password, IP address management, and DHCP server function. Please click **System Utility** on the left of web management interface to access these functions. Below are detailed descriptions of every control function.

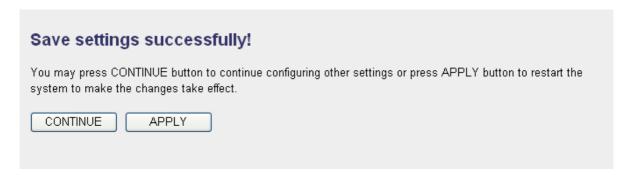
## 2-10-1 Change Password

You can change the password that used to enter the web configuration menu of this VigorAP 700.

Please click **System Utility** on the left, and the following screen will be displayed:



Please input current password in **Current Password** field, then input new password in both **New Password** and **Confirm Password** field. After you finish, please go to the bottom of this page and click **APPLY**. The following screen will be displayed:



### 2-10-2 IP Address of the Wireless Access Point

You can change the IP address of this VigorAP 700 to make it becoming one part of your local network. Please remember this address, or you will not be able to connect the configuration menu of this VigorAP 700.

Default IP address is: 192.168.1.2 / Subnet Mask 255.255.255.0. You can press and hold **Reset/WPS** button over 10 seconds to change the IP address back to default value if you forget the IP address you set.

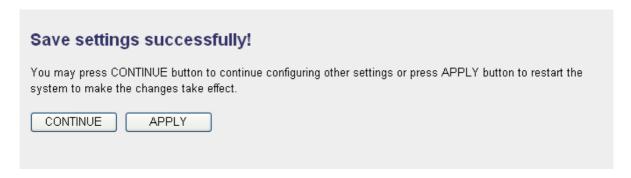
To change IP address, please click **System Utility** on the left. The following screen will be displayed:

| • | Management IP     |               |  |  |
|---|-------------------|---------------|--|--|
|   | IP Address :      | 192.168.1.2   |  |  |
|   | Subnet Mask :     | 255.255.255.0 |  |  |
|   | Gateway Address : | 0.0.0.0       |  |  |
|   | DHCP Server :     | Disabled 🕶    |  |  |
|   |                   |               |  |  |

Please input IP address and Subnet Mask in corresponding field, and you can input the IP address of gateway in Gateway Address field, if you need to manage this VigorAP 700 from other network (like Internet).

If you want to activate the DHCP server function of this VigorAP 700, please select **Enabled in DHCP Server** option and see next Section for detailed instructions. If you don't want to use DHCP server function of this VigorAP 700, or there's another DHCP server on the network this access point connects to, please select **Disable**.

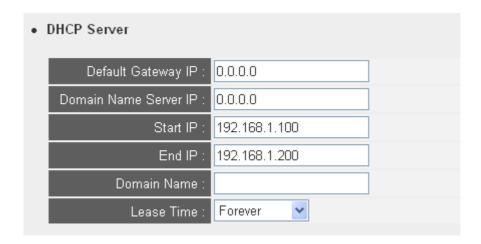
After you finish, please go to the bottom of this page and click **APPLY**. The following screen will be displayed:





## 2-10-3 DHCP Server

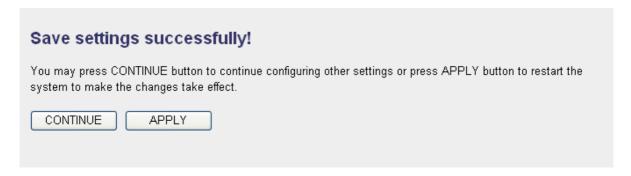
This VigorAP 700 is capable to act as a DHCP server for your network. It is disabled by default. If you want to activate this function, please click **System Utility** on the left, and the following screen will be displayed:



Here are descriptions of every setup item:

| Default Gateway IP | Please input the IP address of default gateway of your network here. |  |
|--------------------|--|--|
| Domain Name Server | Please input the IP address of domain name server (DNS) here.        |  |
| IP                 |  |  |
| Start IP           | Please input the start IP address of the IP range.                   |  |
| End IP             | Please input the end IP address of the IP range.                     |  |
| Domain Name        | If you wish, you can also optionally input the domain name for your  |  |
|                    | network. This is optional.   |  |
| Lease Time         | Please choose a lease time (the duration that every computer can     |  |
|                    | keep a specific IP address) of every IP address assigned by this     |  |
|                    | access point from dropdown menu.                                     |  |

After you finish, please click **APPLY.** The following screen will be displayed:





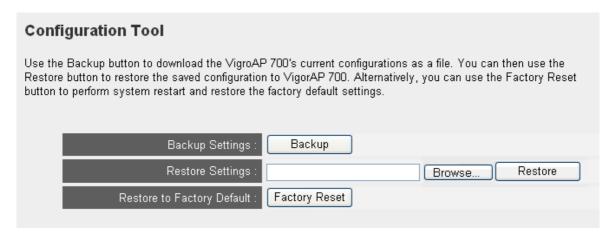
When you see this message, the settings you made is successfully save. You can click **CONTINUE** to return to previous page and continue on other setting items, or click **APPLY** button to restart the VigorAP 700. The changes will take effect after about 30 seconds.

## 2-11 Configuration Backup and Restore

You can backup all configurations of this access point to a file, so you can make several copied of access point configuration for security reason.

To backup or restore access point configuration, please follow the following instructions:

Please click **Configuration Tool** on the left of web management interface, and the following screen will be displayed on your web browser:



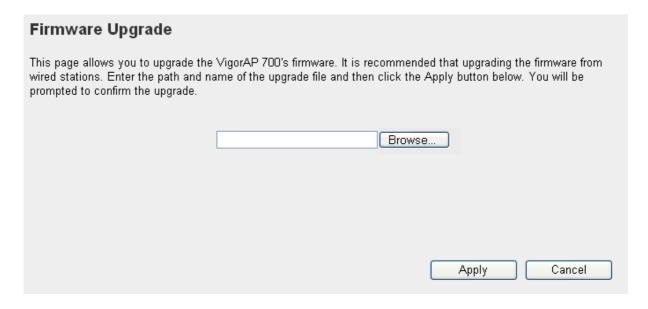
Here are descriptions of every buttons:

| Backup        | Press <b>Backup</b> button, and you'll be prompted to download the configuration as a file, default filename is 'config.bin'. You can save it as another filename for different versions, and keep it in a safe place.  |  |
|---------------|---|--|
| Restore       | Press <b>Browse</b> to pick a previously-saved configuration file from your computer, and then click <b>Restore</b> to transfer the configuration file to access point. After the configuration is uploaded, the access point's configuration will be replaced by the file you just uploaded. |  |
| Factory Reset | Click this button to remove all settings you made, and restore the configuration of this access point back to factory default settings.   |  |

## 2-12 Firmware Upgrade

If there is new firmware of this VigorAP 700 available, you can upload the firmware to the access point to change the firmware with new one to get extra functions.

To perform firmware upgrade, please click **Firmware Upgrade** on the left of web management interface. The following screen will be displayed:



Click **Browse** button first. You'll be prompted to provide the filename of firmware upgrade file. Please download the latest firmware file from our website and use it to upgrade your access point.

After a firmware upgrade file is selected, click **Apply** button. The access point will start firmware upgrade procedure automatically. The procedure may take several minutes, please be patient.

**Note:** Never interrupt the upgrade procedure by closing the web browser or physically disconnect your computer from access point. If the firmware you uploaded is corrupted, the firmware upgrade will fail. You may have to return this access point to the dealer of purchase to ask for help. (Warranty voids if you interrupted the upgrade procedure).

## 2-13 Restart

When you think the access point is not working properly, you can use this function to restart the access point. This may help and solve the problem.

This function is useful when the access point is far from you or unreachable. However, if the access point is not responding, you may have to switch it off by unplugging the power plug and plugging it back again after 10 seconds.

To restart your access point, please click **Restart** on the left. The following screen will be displayed:

# Restart In the event that the system stops responding correctly or stops functioning, you can perform a Restart. Your settings will not be changed. To perform the restart, click on the Apply button below. You will be asked to confirm your decision. The Restart will be complete when the LED Power light stops blinking. Apply

Please click **Apply**. A popup message will ask you again to make sure you really want to restart the access point:



Click **OK** to reset the access point or click **Cancel** to abort. Please remember all connections between wireless clients and this access point will be disconnected.

This page is left blank.



## Chapter III: Troubleshooting

If you found the access point is working improperly or stops responding to you, don't panic! Before you contact your dealer of purchaser for help, please read this troubleshooting first. Some problems can be solved by yourself within a short time!

| Scenario   | Solution   |  |
|--|--|--|
| Access point is not responding to me when I want to access it by web | a. Please check the connection of power cord and network cable of this access point. All cords and cables should be correctly and firmly inserted to the access point.               |  |
| browser  | b. If all LEDs on this access point are out, please check the status of A/C power adapter and make sure it's correctly powered.  |  |
|  | c. You must use the same IP address section which access point uses.   |  |
|  | d. Are you using MAC or IP address filter? Try to connect the access point by another computer and see if it works. If not, please perform a hard reset (pressing Reset/WPS button). |  |
|  | e. Set your computer to obtain an IP address automatically (DHCP), and see if your computer can get an IP address.   |  |
|  | f. If you have done a firmware upgrade and this happens still, contact your dealer of purchase for help.   |  |
|  | g. If all above solutions don't work, contact the dealer of purchase for help.   |  |
| Can't get connected to<br>VigorAP 700                                | a. If encryption is enabled, please check WEP or WPA passphrase settings on your wireless client again.  |  |
|  | b. Try to move closer to VigorAP 700.  |  |
|  | c. Unplug the power plug of access point, and plug it back again after 10 seconds.   |  |
|  | d. If all LEDs on this access point are out, please check the status of A/C power adapter and make sure it's correctly   |  |

|   | powered.  |
|---|---|
| I can't locate my access                        | a. Check if Broadcast SSID is set to off.   |
| point by my wireless client                     | b. Is Antenna properly installed and secured?   |
|   | c. Are you too far from your access point? Try to get closer.   |
|   | d. Please remember that you have to input SSID on your wireless client manually, if SSID broadcast is disabled.   |
| File download is very slow or breaks frequently | a. Try to reset the access point and see if it's better after that.   |
|   | b. Try to know what computers do on your local network.  If someone is transferring big files, other people will think Internet is really slow.   |
|   | c. Change channel number and see if this works.   |
| I can't log onto web management interface:      | a. Make sure you're connecting to the correct IP address of the access point!   |
| password is wrong                               | b. Password is case-sensitive. Make sure the Caps Lock light is not illuminated.  |
|   | c. If you really forget the password, do a hard reset.  |
| Access point become hot                         | a. This is not a malfunction, if you can keep your hand on the access point's case.   |
|   | b. If you smell something wrong or see the smoke coming out from access point or A/C power adapter, please disconnect the access point and A/C power adapter from utility power (make sure it's safe before you're doing this!), and call your dealer of purchase for help. |



## Appendix: Glossary

**Default Gateway (Access point):** Every non-access point IP device needs to configure a default gateway's IP address. When the device sends out an IP packet, if the destination is not on the same network, the device has to send the packet to its default gateway, which will then send it out towards the destination.

**DHCP:** Dynamic Host Configuration Protocol. This protocol automatically gives every computer on your home network an IP address.

**DNS Server IP Address:** DNS stands for Domain Name System, which allows Internet servers to have a domain name (such as www.Broadbandaccess point.com) and one or more IP addresses (such as 192.34.45.8). A DNS server keeps a database of Internet servers and their respective domain names and IP addresses, so that when a domain name is requested (as in typing "Broadbandaccess point.com" into your Internet browser), the user will be sent to the proper IP address. The DNS server IP address used by the computers on your home network is the location of the DNS server your ISP has assigned to you.

**DSL Modem:** DSL stands for Digital Subscriber Line. A DSL modem uses your existing phone lines to transmit data at high speeds.

**Ethernet:** A standard for computer networks. Ethernet networks are connected by special cables and hubs, and move data around at up to 10/100 million bits per second (Mbps).

**Idle Timeout:** Idle Timeout is designed so that after there is no traffic to the Internet for a pre-configured amount of time, the connection will automatically be disconnected.

**IP Address and Network (Subnet) Mask:** IP stands for Internet Protocol. An IP address consists of a series of four numbers separated by periods, that identifies a single, unique Internet computer host in an IP network. Example: 192.168.1.2. It consists of 2 portions: the IP network address, and the host identifier.

A network mask is also a 32-bit binary pattern, and consists of consecutive leading

1 is followed by consecutive trailing 0's, such as



When both are represented side by side in their binary forms, all bits in the IP address that corresponding to 1 in the network mask become part of the IP network address, and the remaining bits correspond to the host ID.

For example, if the IP address for a device is, in its binary form,

<u>11011001.10110000.1001</u>0000.00000111, and if its network mask is, 11111111.111111111111110000.00000000

It means the device's network address is,

<u>11011001.10110000.1001</u>0000.00000000, and its host ID is,

00000000.0000000000000000000111. This is a convenient and efficient method for access points to route IP packets to their destination.

**ISP Gateway Address:** (see ISP for definition). The ISP Gateway Address is an IP address for the Internet access point located at the ISP's office.

**ISP:** Internet Service Provider. An ISP is a business that provides connectivity to the Internet for individuals and other businesses or organizations.

**LAN:** Local Area Network. A LAN is a group of computers and devices connected together in a relatively small area (such as a house or an office). Your home network is considered as LAN.

MAC Address: MAC stands for Media Access Control. A MAC address is the hardware address of a device connected to a network. The MAC address is a unique identifier for a device with an Ethernet interface. It is comprised of two parts: 3 bytes of data that corresponds to the Manufacturer ID (unique for each manufacturer), plus 3 bytes that are often used as the product's serial number.

**NAT:** Network Address Translation. This process allows all of the computers on your home network to use one IP address. Using the broadband access point's NAT capability, you can access the Internet from any computer on your home network without having to purchase more IP addresses from your ISP.

**Port:** Network Clients (LAN PC) uses port numbers to distinguish one network application/protocol over another. Below is a list of common applications and protocol/port numbers:

| Application | Protocol | Port Number |
|-------------|----------|-------------|
|-------------|----------|-------------|



| Telnet      | TCP | 23   |
|-------------|-----|------|
| FTP         | TCP | 21   |
| SMTP        | TCP | 25   |
| POP3        | TCP | 110  |
| H.323       | TCP | 1720 |
| SNMP        | UCP | 161  |
| SNMP Trap   | UDP | 162  |
| HTTP        | TCP | 80   |
| PPTP        | TCP | 1723 |
| PC Anywhere | TCP | 5631 |
| PC Anywhere | UDP | 5632 |

**PPPoE:** Point-to-Point Protocol over Ethernet. Point-to-Point Protocol is a secure data transmission method originally created for dial-up connections. PPPoE relies on two widely accepted standards, Ethernet and the Point-to-Point Protocol. It is a communications protocol for transmitting information over Ethernet between different manufacturers

**Protocol:** A protocol is a set of rules for interaction agreed upon between multiple parties so that when they interface with each other based on such a protocol, the interpretation of their behavior is well defined and can be made objectively without confusion or misunderstanding.

**Access point:** An access point is an intelligent network device that forwards packets between different networks based on network layer address information such as IP addresses.

**Subnet Mask:** A subnet mask, which may be a part of the TCP/IP information provided by your ISP, is a set of four numbers (e.g. 255.255.255.0) configured like an IP address. It is used to create IP address numbers used only within a particular network (as opposed to valid IP address numbers recognized by the Internet, which must be assigned by InterNIC).

**TCP/IP, UDP:** Transmission Control Protocol/Internet Protocol (TCP/IP) and Unreliable Datagram Protocol (UDP). TCP/IP is the standard protocol for data transmission over the Internet. Both TCP and UDP are transport layer protocol. TCP performs proper error detection and error recovery, and thus is reliable. UDP on the other hand is not reliable. They both run on top of the IP (Internet Protocol), a network layer protocol.

**WAN:** Wide Area Network. A network that connects computers located in geographically separate areas (e.g. different buildings, cities, countries). The Internet is a wide area network.

**Web-based management Graphical User Interface (GUI):** Many devices support a graphical user interface that is based on the web browser. This means the user can use the familiar Netscape or Microsoft Internet Explorer to Control/configure or monitor the device being managed.

